From: Susancrawford@aol.com@inetgw

To: Microsoft ATR

Date: 1/28/02 10:33pm

Subject: Microsoft Settlement

As a user of Microsoft's products, I object to the company being punished for its success. The suit was brought by Microsoft's competitors, who were not able to produce a product as good as Microsoft's. Business must be allowed to function in a free society, and to function competitively.

The consumer always has the choice to buy from Microsoft, or not. Noone is being cooerced. I stand for Microsoft's right to produce the best product it can. And it's right to own that which it produces. Susan Crawford Silver Spring, Md.